

Customers and Clients

- Strategic Knowledge Solutions
- Operational Army Knowledge Management Proponent Office
- US Army Battle Command Knowledge System (BCKS), Combined Arms Center
- Central Texas Business Resource Center
- Office of the Sergeant Major of the Army
- Association of the United States Army (AUSA)
- US Army Center of Military History
- US Army Museum of the Noncommissioned Officer



Expertise Summary

Topsarge Business Solutions was an early adopter of online collaboration tools and portals in support of the military community over 20 years ago.

As the developer of one of the earliest military-themed collaboration portals, our founder received recognition from the United States Army Chief Information Officer as an Army Knowledge Management Pioneer.

Online communities and portals serve as the centerpiece of most organizations' Knowledge Management efforts, which is in our specialty area.

CONTACT

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TOPSARGE BUSINESS SOLUTIONS

Capabilities



Summary

Topsarge Business Solutions, LLC began in 1991 as an online collaboration center targeted toward the US military and their personnel that developed into a Department of Defense best-of-breed community portal service.

We are an award-winning provider of operational solutions to the public sector, expanding in 2010 as a full-time service.

A certified Service-Disabled Veteran-Owned Small Business (SDVOSB), Topsarge Business Solutions is committed to creating innovative and flexible solutions for our clients. We do this through our targeted Program and Project Management and onsite Advising and Training activities.



TOPSARGE BUSINESS SOLUTIONS LLC

Total Business Solutions for Government and Industry

Company Overview

Topsarge Business Solutions, LLC (TBS) is an Information Systems, Process Improvement and Professional Development company whose customers and clients service government and industry. TBS is a consulting firm that provides project management services to our clients in how to best deploy and use information systems, and by managing the organizational change that must occur for it to succeed through collaboration, communication and education.

Methodology

We improve our client's operations by managing change and improvement through the power of facilitated collaboration. We do that by matching organizational-based knowledge with best practices to manage varying environments. We maximize ways to achieve goals by understanding needs and motivation, setting milestones, executing plans, drive to eliminate friction while continuously measuring and assessing outcomes.

- System Application & Integration
- Social Media
- User Experience
- Communities Management



Information Systems

- Business Process Improvement
- Relationship Management
- Content Strategy

Organizational Change

Education & Training

- Training Delivery
- Lesson Development
- Executive Coaching
- Learning Management

Communication & Content



- Content Creation
- Social Media Marketing
- Research & Survey
- Technical Writing

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